

Concept Evolution and IFS 360 integration



Concept Evolution™ and FSI GO integrate with IFS 360 Scheduling for automated workforce scheduling.

IFS 360 schedules a mobile workforce effectively and profitably, returning immediate cost benefits, including the reduction in travel costs and the improvement in dispatcher-to-engineer ratio.

At the heart of IFS 360 Scheduling is the dynamic Scheduling Engine, constantly reviewing both workload and technicians: routine decisions are made automatically by the system to ensure the correct resources are utilised to achieve optimum efficiency and maximum customer service.

Contracts in Concept Evolution™ can be configured as Schedulable, and once set, any tasks associated with a Contract can be set to be scheduled by the 360 Dynamic Scheduling Engine.

Features

- Available with the Concept Evolution™ base system and FSI GO.

Benefits

- Automatic scheduling of resources to tasks for optimum efficiency.
- Cost benefits: reduction in travel costs and improvement in dispatcher-to-engineer ratio.

Let us help change your world.

UK (Head Office) | T: +44 (0) 1708 251900 | E: info@fsifm.com | www.fsifm.com
Australia | T: +61 (0) 440 234 446 | E: info@fsifm.com.au | www.fsifm.com.au
Middle East | T: +971 (0) 4 449 5380 | E: info@fsime.ae | www.fsime.ae

